

Protecting Yourself from Identity Theft

FAIRFAX COUNTY CONSUMER AFFAIRS

MICHELLE MARGEOTES

A solid blue horizontal bar at the bottom of the slide.

Scams

- Cars
- Charity
- Credit and loan offers
- Debt relief
- Door to door
- Education
- Energy savings
- Fake check
- Foreclosure
- Fee trials
- Funerals
- Going out of business
- Health
- Immigration
- Imposter
- Investment
- Jobs
- Lottery and sweepstakes
- Money transfers
- Mortgages
- Mystery shopper
- Online dating
- Online scams
- Phishing
- Phone fraud
- Shopping
- Travel
- Weight loss
- Work from home

Identity Theft

- Comes in many forms
 - Obtaining a person's social security number
 - Opening lines of credit
 - Filing taxes for a refund
 - Obtaining credit card/bank information
 - Making purchases fraudulently

Phishing

- You may already have a relationship with the company
- You receive an email or text message with a request to validate or update information
- May threaten a serious consequence if you do not comply
- Message looks legitimate

Yahoo

gmail

Inbox

Drafts

Sent

Archive

Spam

Trash (29)

Smart Views

Important

Unread

Starred

People

Social

Shopping

Travel

Finance

Folders

Deleted Messages

Drafts

Junk

Notes

Sent Messages

Synced Messages

Recent

Sponsored

● Fw: Resolve your issue

People • Yahoo

On Thursday, October 26, 2017, 1:10 PM, Chase <dalascom@mop101.hostmop.com> wrote:

▼ Hide original message



We have an issue with your online account.

Please Log In to your account and resolve your issue

[Click here to resolve your issue](#)

We are here to support you with flexible technical service options to help you throughout the customer lifecycle.

Chase Support Team

This message was mailed automatically by Chase during routine security checks. We are not completely satisfied with your account information and required you to update your account to continue using our services uninterrupted.

↩ Reply ↶ Reply to All ➔ Forward ⋮ More

- Yahoo
- gmail
- Inbox
- Drafts
- Sent
- Archive
- Spam
- Trash (29)
- Smart Views
 - Important
 - Unread
 - Starred
 - People
 - Social
 - Shopping
 - Travel
 - Finance
- Folders
 - Deleted Messages
 - Drafts
 - Junk
 - Notes
 - Sent Messages
 - Synced Messages
- Recent
- Sponsored

We received your message

Finance • Yahoo

Today at 11:37 AM

Abuse <abuse@chase.com>

To Michelle Margeotes

Thank you for forwarding us the suspicious email you received. We will review it and let you know if you need to do anything else.

If you responded to this or any other "phishing" email, call us immediately. You can also visit chase.com/contactus to find the best phone number based on your accounts.

In the future, you should continue to look out for any email that:

- Asks you to confirm, verify or give out account numbers, Social Security numbers or other personal information.
- Threatens to close your account if you don't send personal information immediately.
- Says there are unauthorized charges on your account and asks you to enter or confirm your account information.

These emails are designed to look like we sent them, so be careful and report any that you receive. We work relentlessly to shut down sites that generate fraudulent email.

For more information and advice, visit chase.com/security.

Thank you for choosing Chase.

Reply Reply to All Forward More

Avoid Phishing

- Never click links in email or pop-ups
- Never reply to the email
- Call the company directly
- Report phishing to spam@uce.gov and to the company

Taxes

- File as soon as possible

Wi-Fi

- Unsecured networks
 - Airports
 - Coffee shops
 - Hotels
 - Bookstores
 - Schools

Spooofing

- The phone number displayed on your caller ID could be fake

Skimming


- ATM machines
- Gas station card readers

Online Shopping


- Make sure the site is secure
 - Lock icon
 - https
- Always ONLY use a credit card
- NEVER give bank account information
- Find out how your information will be
 - Collected
 - Stored
 - Used
 - Third parties?

Fairfax County Homepage | Fairfax X +

← → ↻ 🏠 🔒 https://www.fairfaxcounty.gov/

 RESIDENTS BUSINESS GOVERNMENT

FAIRFAX COUNTY
— VIRGINIA —





BUSINESS

GOVERNMENT

FAIRFAX COUNTY
— VIRGINIA —

Connection is secure

Your information (for example, passwords or credit card numbers) is private when it is sent to this site.

[Learn more](#)



Flash

Allow

Allowed by your administrator



Certificate (Valid)

Issued to: County of Fairfax [US]



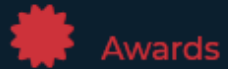
Cookies (33 in use)



Site settings



quality of life for people,



Awards



Site Feedback

Main Address

12000 Government Center Pkwy
Fairfax, VA 22035

Phone

703-324-7329

TTY 711

Site Tools

[Website Accessibility](#)

[Translate](#)

[Download Mobile App](#)

Support

[ADA Accessibility](#)

[FOIA Requests](#)

[Website Administrator](#)

Additional Resources

[Fairfax County Public Schools](#)

[Economic Development Authority](#)

[Visit Fairfax](#)

[Council of Governments](#)

[Commonwealth of Virginia](#)

[USA.gov](#)



[PRIVACY POLICY & COPYRIGHT](#)



RESIDENTS

BUSINESS

GOVERNMENT

FAIRFAX COUNTY
VIRGINIA

SERVICES

CONNECT

SEARCH



Share

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We do not capture personal information without visitors' permission.

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For every visitor to our site, there are several common pieces of information that we do collect that are stored in logs. Internet Protocol (IP) address, browser type, operating system, the date and time of the visit, and the addresses to which a visitor linked during a visit to our Website are all recorded. We use a third-party service to collect data about where visitors click on some of our pages so we can improve content placement on the Website. We cannot and do not associate any of this information with individual persons, distribute this information, or use it in any manner other than for statistical analysis in improving our site to better serve our visitors.

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We do not use cookies to record any personal information. Cookies are used by some County web applications to pass needed information from one page to the next. These applications use the cookies to track the session through randomly generated ID numbers that cannot be traced back to any personal or private information. Rejecting a cookie in these applications will render the application useless.

WEATHER DISCLAIMER



Online Banking

- Only use a secure message center
- NEVER email personal information

- * Firewalls, antivirus software, downloads, malware, spyware *



Secure E-mail

Welcome to the Justice Federal Credit Union Secure Email Message Center.

The Message Center lets you send personal information that may not be safe to send in a standard email message. Any information you send is encrypted to prevent others from reading your message. Information sent here will be protected and kept safe.

Types of personal information you may send securely:

- Social Security Numbers
- Account Numbers
- Credit Card Numbers

Please include the following information within your secure email so that we can verify your account:

- Name
- Home Address
- Telephone Number
- Account Number

Registered users, please log in.

Email Address:

Password:

Sign In

Forgot your password?

Reset

New to secure email?

Register

Need more assistance?

Help

Passwords

- Long phrases (at least 8 characters) with capital letters, numbers, and symbols are the strongest
 - I<3Myd0g\$k1p
 - “I love my husband and my dog” to iLmh&mD7#4%”
 - Avoid common words, birthdays, addresses, anniversaries, etc.

Shredder

- Consider investing in a shredder to shred documents that may have your personal information on them
 - Bank statements
 - Credit card statements
 - Utility bills

What to Do if You Think You are a Victim of Identity Theft

- Call the companies where you know the fraud occurred.
- Contact one of the three credit reporting agencies to place a fraud alert on your credit report.
 - Equifax
 - TransUnion
 - Experian
- Consider putting a freeze on your credit
- Fairfax County Financial Crimes Division (www.fairfaxcounty.gov/police; 703-246-7800)
- Inform the Federal Trade Commission (www.consumer.gov/idtheft; 1-877-ID-THEFT)

Continued Maintenance After Identity Theft

- Take advantage of your yearly free credit report.
 - You can dispute issues on your credit report.
- Keep watch for:
 - bills you are expecting that do not arrive on time or do not come at all
 - Credit offers or cards you did not apply for
 - Being denied credit (with no credit freeze)
 - Less favorable credit terms
 - High interest rates
 - Calls or letters from debt collectors or businesses about merchandise or services you did not buy or inquire about

Fairfax County Consumer Affairs

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Fairfax, VA 22035

703-222-8435, TTY 711

consumer@fairfaxcounty.gov

www.fairfaxcounty.gov/cableconsumer