

**“There was no respect for youth when I was young and now that I am old, there is no respect for age—I missed it coming and going.”**

J.B. Priestly



# Intergenerational Communication

Carol Quade



## TODAY'S AGENDA

**01**

### **Generations**

Timelines and  
stereotypes

**02**

### **IG in families**

Family as a system  
Generational  
relationships

**03**

### **Technology**

Connecting and keeping  
pace

**04**

### **Solutions**

Dialogue and Listening

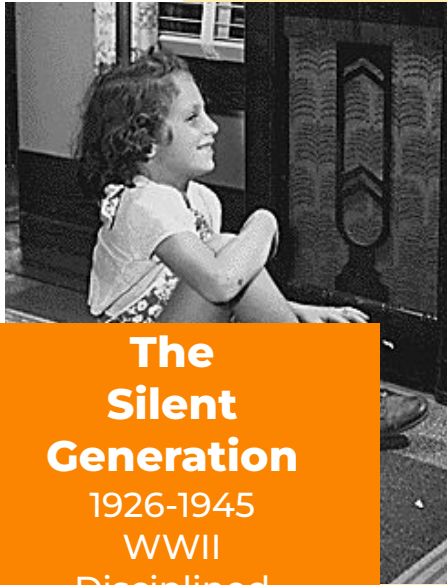
# What is Intergenerational Communication?

Interactions between different individuals from different age cohorts or age groups.

- *Monumental events*
- *Technological advances*
- *Language*

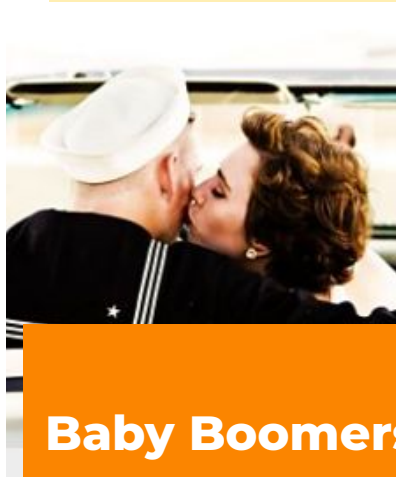


# Generational cohorts



## **The Silent Generation**

1926-1945  
WWII  
Disciplined  
Value-oriented  
Direct face-to-face  
communication



## **Baby Boomers**

1946-1964  
Large population  
Committed  
Self sufficient  
Competitive  
F-t-F & Phone



## **Generation X**

1965-1980  
Resourceful  
Logical  
Problem-solvers  
Digital immigrants  
Phone & Email

# Cohorts, continued...



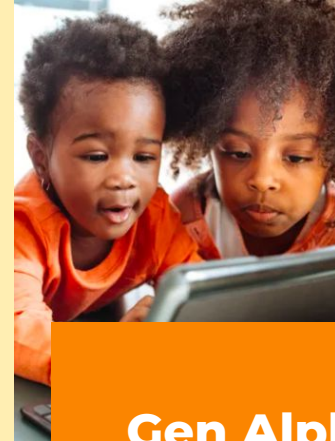
## Millennials Gen Y

1980-1995  
Digital natives  
Confident  
Curious  
Question authority  
Texting



## iGen/Gen Z

1997-2010  
Ambitious  
Digital natives  
Confident  
Facetime & text



## Gen Alpha

After 2010  
iPhones not rattles  
Global  
Mobile  
Visual  
Socially connected

# Impact of historical events

## Silent gen

WW II  
9/11  
JFK Assassination  
Vietnam War  
Moon landing  
Obama election

## Baby Boomers

9/11  
JFK Assassination  
Vietnam War  
Obama election  
Moon landing  
Civil rights  
movement

## Gen X

9/11  
Obama election  
Berlin Wall/End of  
Cold War  
Tech revolution  
Iraq War  
Challenger disaster  
Columbine  
shooting

## Millennials

9/11   Obama election   Iraq War   Gay marriage   Tech revolution  
Orlando shooting   Hurricane Katrina



# iGeneration (Gen Z)'s influence

## iGen's future

- Technology is normal
- Most diverse generation
- Most connected





# Language differences

- Language habits change over lifetime
- Young people are most innovative
- Social media: adoption rate high



- Early childhood- linguistically conservative
- Adolescence- rebellious and formative
- Adulthood-standard English, career-driven
- Late adulthood- less conservative (rebels again!)

# Gen Z Slang: Urban Dictionary

**Bussin'**... food tastes good

**Stan**...to stan is to be a stalker and a fan

**Ghosting**...ignoring someone

**Snack**...a person one finds attractive

**TFW**...that feeling when



FAMIL

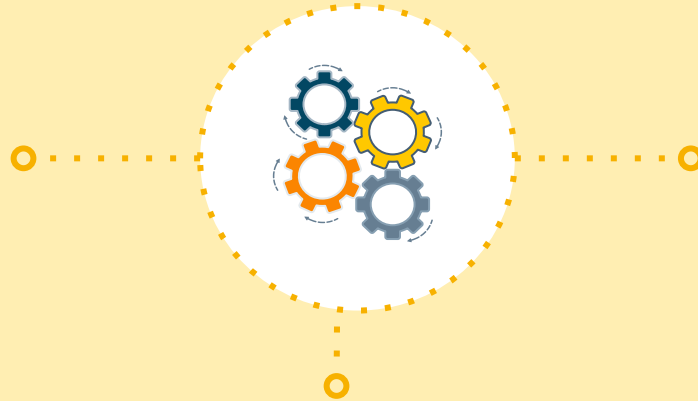
Y

The family as a system...linked and impacted by any change in the system.

The family is a system constituted, defined and managed through...communication patterns.

## Communication

Family members  
co-create and  
share meaning  
through  
communication



## Evolution

Family life is not  
static.  
Relationships  
evolve, grow or  
shrink, move  
closer or further  
away...

## Patterns

Based on origins  
and outside  
influences, patterns  
emerge and change

# Thanks!

Comments or Questions?  
Want to continue our  
conversation, please email  
me:

[cquade@nvcc.edu](mailto:cquade@nvcc.edu)

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# Resources

Links to sources and videos used  
in this presentation

Generational cohorts:

<https://www.bbc.co.uk/bitesize/articles/zf8j92p>

<https://genhq.com/faq-info-about-generations/>

Language and generations:

<https://www.babbel.com/en/magazine/are-millennials-killing-language>

Jason Dorsey: GenZ Ted Talk 2015:

<https://youtu.be/4f16o9Q0XGE>

Benefits of Intergenerational exposure:

<https://www.acacamps.org/resource-library/camping-magazine/intergenerational-communication-strengthening-connections-camp>

Families and Intergenerational Communication:

[Family Communication: Cohesion and Change](#)

Technology and Intergenerational Effects:

[Impacts of Technology Use in Later Life](#)