Discussing Kindness and Respect <u>Class Outline</u>

Jerry Markowitz Monday, April 15, 2024 - 10 am

- 1. INTRODUCTION
- 2. WHAT'S THE VALUE OF KINDNESS AND RESPECT?
- 3. WHAT MEMORIES OF KINDNESS OR RESPECT DO YOU CHERISH?
- 4. ARE WE POSSIBLY IN A "KINDNESS AND RESPECT" CRISIS?
- 5. HEALTHCARE: KINDNESS AND RESPECT
- 6. NOW WHAT? WHAT HAVE WE LEARNED? WHAT CAN WE IMPROVE?