## Decision Making In Life A Calculus

Lifetime Learning Institute of NOVA

Thursday – June 6, 2024

### Decisions = Time

Time is the most valuable thing a man can spend.

**THEOPHRASTUS** 

### Introduction – Why Calculus? $\Delta$

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Delta \Delta
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Decision Making In Life

...A Calculus for Living...The Life You Want...

<u>Δy</u>

 $\Delta x$ 

<u>Mental</u> – <u>Moral/Spiritual</u> – <u>Physical</u> – <u>Financial</u>

over <u>Time</u> (T) and <u>Dimension</u> (3D)

Who – What – Where – When – Why – How

### Wisdom – <del>Despair</del> and Hope

• "Life is a sum of all your choices." A. Camus



 "You cannot go back and change the beginning, but you can start where you are and change the ending." C S Lewis

### A Few Things First (FTF)

Do You Know Where the Edge Is

- Ownership vs Stewardship
- TCOO (Total Cost Of Ownership)
- Important//Trivial
- Reversible//Irreversible
- Urgent//Non-urgent
- Novel//Common
- Certainty//Uncertainty
- Age of Rage//Rage Cage
- Inflection Points

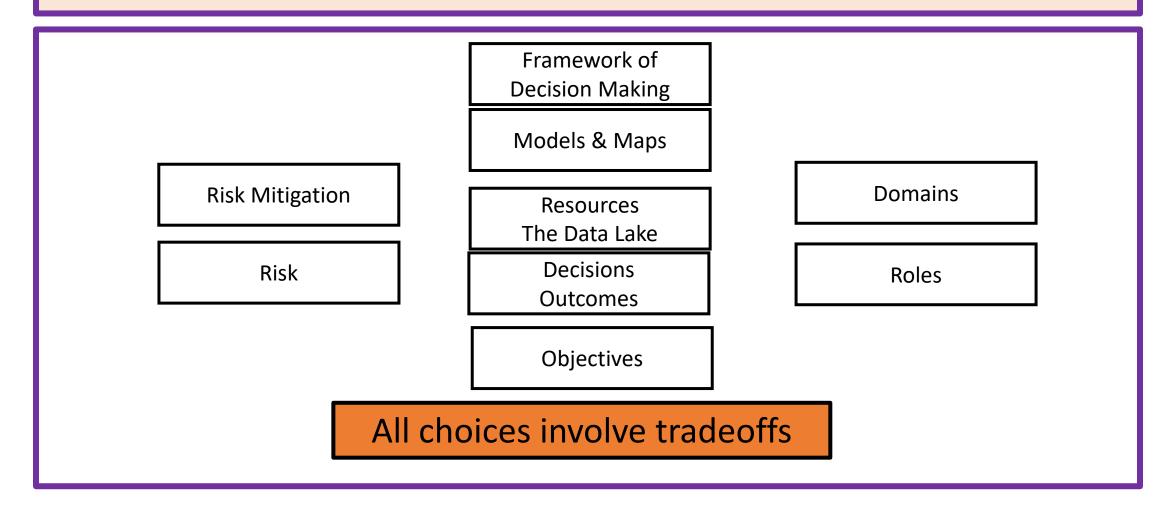
### Bottom Line Up Front (BLUF)

A Quick Take Away on Common Biases

- Confirmation Bias
- Survivorship Bias
- Anchoring Bias
- Recency Bias
- Social Proof Bias (?Mimetic?)
   https://en.wikipedia.org/wiki/Mimetic theory

### Decision Making In Life – A Calculus

The Father Sarducci Version



### Scenario: Widow – 65 years of age

- Widow (65 years of age)
- Husband Passed 2 yrs ago, bed-ridden for previous 5 yrs
- 2 Grown Daughters 1 in town, 1 an 8-hour drive away
- 3 vehicles: Porsche; SUV; Jeep
- 3 Dogs; 1 Large Bird
- 1 Shotgun Set High End Skeet Set
- Large 4 Bedroom home w/ Swimming Pool & Cabana
- 3 Bedroom TH originally for Daughter 2
- Mother's Home as Rental Collecting Rent sporadically

### Scenario: Cognitive Ease — Strain & Effort

### Problem

A bat and ball cost \$1.10.

The bat costs one dollar more than the ball.

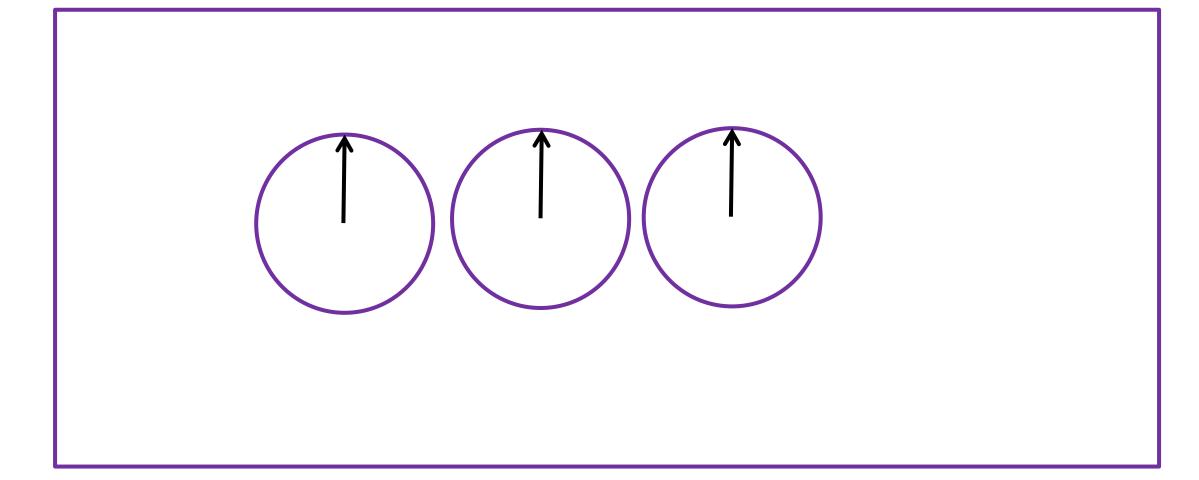
How much does the ball cost?

### Scenario: Cognitive Ease — Strain & Effort

### Problem

If it takes 5 machines 5 minutes to make 5 widgets, how long would it take 100 machines to make 100 widgets?

### A Model to Reduce Cognitive Load



## Models

### Models



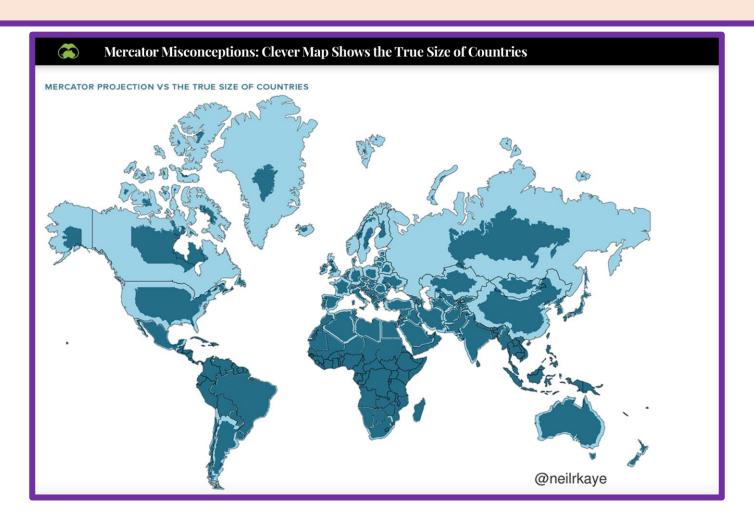


- Religion Spirituality
- Family
- Language
- Culture
- Organized Crime
- Time
- Governance
  - Local/Local<sup>2-n</sup>/State/National
  - Business
- Legal
- "I, Pencil"

- WFH/Hybrid/Office
- Personality
  - MBTI; FFI; Narcissism/Dark Triad
- Healthcare
  - Management; Delivery; Dr-Patient
  - MD; OD; Specialties
- Financial
- Literature/Poetry
- Political
- Trust & Trust Mechanisms
- Terrain Maps

### The Map Is Not The Terrain

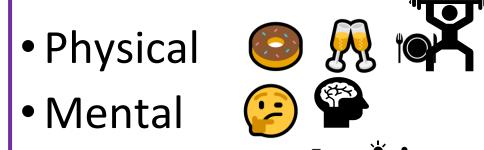
https://www.visualcapitalist.com/mercator-map-true-size-of-countries/



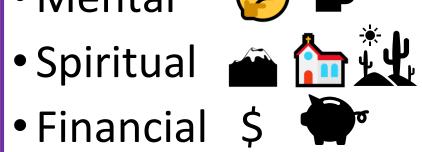
### Domains

### Domains







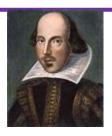




### Roles In Life

### Roles

All the world's a stage,



And all the men and women merely Players; They have their exits and their entrances, And one man in his time plays many parts, His Acts being seven ages. ....

from William Shakespeare's pastoral comedy <u>As You Like It</u>, spoken by the melancholy Jaques in Act II Scene VII Line 139

### Mike's Roles

- Spouse
- Citizen
  - US
  - TN (but recent)
  - Sullivan County
  - Kingsport/Fairacres
- Parent/Father/Father-In-Law
- Grandparent (Mostly solvent)
- Semi-retiree
- Retired Soldier/Veteran

- Only Son
- Sibling
  - x5
  - Uncle
- Homeowner/steward
- Investor
  - Conservative today! But not always
- Volunteer Member IRS TAP
- Story weaver: DST, DMIL; LE

**Good** Process Can End In a **Bad** Outcome

### Decision Making Framework

**Bad** Process Can End In a **Good** Outcome

#### Role Stack Son/1stBorn RC Brother Student Trap Boy M&S Bank Teller Bar Tender Steward Man Soldier Husband Father BankofPop

#### **Filter** Stack Visual Audio Touch Olfactory Taste Personality **Objectives** Company Place Time **Emotion**

## Domain Stack Physical Mental Spiritual Financial Political Cultural

# Maker Stack Individual Family Friends Social Group HOA City County State National

# Stack \*\* Anchors Framing Availability Recency Confirmation Regression2Mean FOMO FOBO Loss Aversion 7 Cardinal Sins

## Risk Mitigation Stack 37% Heuristic 5W+H Back2Basics Family/Friends Goals/Objectives TCOO Trust Mechanisms Patience 7 Cardinal Virtues

"Life is a sum of all your choices." Albert Camus

"You cannot go back and change the beginning, but you can start where you are and change the ending." C S Lewis

\*\*Wikipedia: 188 listed AKA Risk

**Short Term** 

Responsibility – Authority – Accountability – Risk

**Long Term** 

### Scenario II: Widow – 85 years of age

- Widow (85 years of age)
- Currently in great health
- Husband Passed 38 yrs ago
- 6 Grown Children all over the country
- Owns a 2 Bedrm Home (Debt free) in SW US (40+ yrs)
  - Near a large sports field complex
  - On a very busy thoroughfare
  - Long drive to medical provider
  - Increasingly concerned about upkeep costs

## Objectives

### Objectives

### Needs vs Wants

? Happiness – Sufficiency ?

### Objectives – A Balanced & Happy Life



Gratitude – Mercy – Forgiveness – Peace of Mind – The Golden Rule

• Physical 😂 🧏





Mental



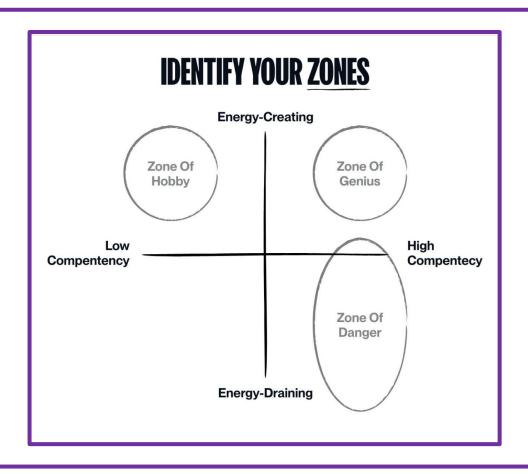


• Financial \$



This is the most challenging aspect of Life imho We trade off near-term gratification at the expense of the long-term

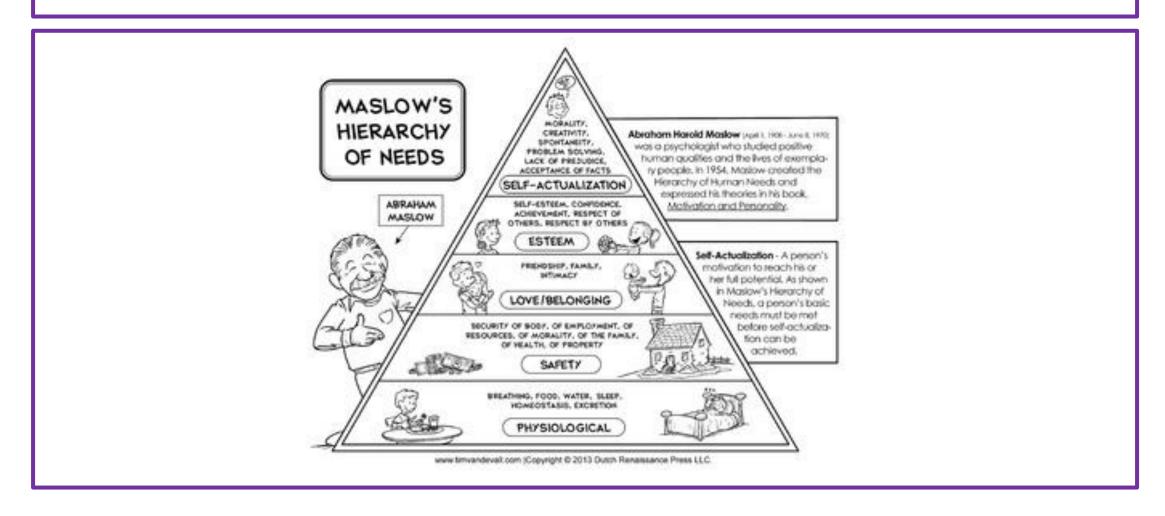
### Objectives An Approach – Sahil Bloom



### Objectives – or Purpose

https://www.sahilbloom.com/newsletter/5-lessons-on-life-purpose-from-a-legendary-letter

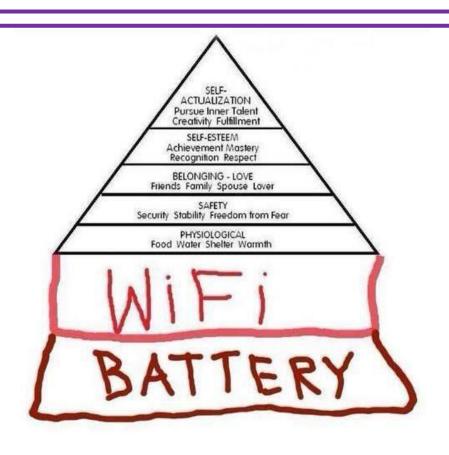
### Maslow's Hierarchy



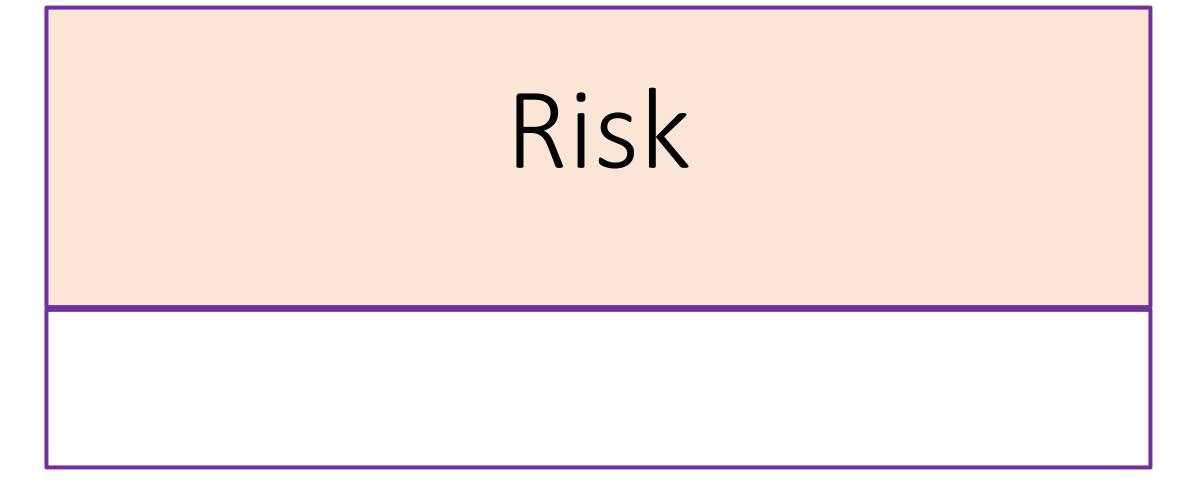
### Maslow's Hierarchy - Restated



### Maslow's Hierarchy – Restatement Restated



https://www.pinterest.com/pin/411094272209859829/ Accessed 20190602 0955ET



### Risk

- Sans Critical Thinking
- Obesity
- Too Much:
  - Alcohol
  - Debt
- Weather/Physical Phenomena
  - Tornado/Hurricane/
  - Earthquake/Sink Hole/
- Crime/Violence

- Too Much Convenience
  - Amazon/Online Accounts
  - US/State Programs
- War/Conflict
- 7 Cardinal Sins//7 Virtues
- Smoking Vaping
- Heuristics sometimes
- Risk Sometimes Challenging to Identify – Unknown Unknowns

### Risk – Bias & Influence

<a href="https://www.visualcapitalist.com/five-cognitive-biases-hurt-investors/">https://www.visualcapitalist.com/five-cognitive-biases-hurt-investors/</a>
<a href="https://www.visualcapitalist.com/29-psychological-tricks-to-make-you-buy-more/">https://www.visualcapitalist.com/29-psychological-tricks-to-make-you-buy-more/</a>

- Anchoring
- Recency
- Loss Aversion
- Confirmation
- Bandwagon (FOMO)

- Grocer Staples @ Back
- Ikea Maze Design
  - Gruen Transfer
- Exclusivity
- Social Proof
  - The Influencer Era
- Music & Color

### Risk – Cognitive Biases

https://thethinkingshop.org/



### Risk – Approach

https://www.visualcapitalist.com/50-cognitive-biases-in-the-modern-world/

- The number of biases & heuristics are overwhelming
- Spend some time reviewing
- Identify a short list that seem most applicable
- Keep the shortlist posted to review periodically
- Choose a longer period of time to review the fuller list
- Goal: Account for your most relevant biases Keep It Simple!

### Risks – Geo-Political (1999) 1 of 3

- Senior Intelligence Officer for EUSA S. Korea
- Commanding General Representative Travel for Mil2Mil Contacts in PRC
- CG Spouse To Accompany
- Intelligence Assessment:
  - Assume recorded at all times
  - Heightened CounterIntelligence Risk
  - No Physical Risk
- Spouse Accompanied Based on Assessment

### Risks – Geo-Political (1999) 2 of 3

Travel Commences O/A 5 or 6 May

Chinese Embassy – Belgrade, Yugoslavia 7-8 May,

1999







NATO Operations Mistakenly Strike Embassy

#### Risks – Geo-Political (1999) 3 of 3

 CG & Spouse Subjected to (Controlled) Mass Protest While Transiting from Hotel to Meeting Venue – As I recall, the Meeting Was Cancelled Upon Arrival

• CG Took It In Stride As I Explained I Couldn't Predict Blue Actions In

**Another Theater** 

Spouse Not So Understanding



#### Risks

- Smoking
- Motorcycles
- Credit Score
- Sink Holes
- 737MAX
- Daily Life
- Moral Hazard











#### Risks



Young Hwan Choi

HT: Jonathan Turley 2019-02-02

### Women Go To Barber For Cosmetic Surgery . . . Well You Know The Rest

Barbershop owner Young Hwan Choi, 72, allegedly had a side business of doing cosmetic surgery and the results were as predictable as their were criminal. Various women suffered facial scars from the laser surgery. What is striking is that the police released images of his barbershop, suggesting that the women may have actually gone to the barbershop for the surgery as opposed to some fraudulent surgery center. If true, the bizarre decision of these victims could factor into any tort damages as plaintiff's conduct questions.

Choi faces <u>charges of aggravated assault and practicing medicine</u> <u>without a license.</u> A woman came forward to the Palisades Park Police Department earlier this month to report scarring on her face and chin after a procedure with Choi, 72. The <u>Bergen County Prosecutor's Office statement</u> does not allege any location was used other than the barbershop.

#### Risk – Experience – An Observation

"Good judgment comes from experience; experience comes from bad judgment".

If you live that is....

#### Risk – Smart Phone Dependence

What if you were traveling by plane?
And lost your Smart Phone?
And then someone accessed your PayPal?
And then you had to freeze your Bank?

#### Risk – A Further Observation

Perception and Awareness of Risk Change over time

#### Risk – Social Media

- 1. Negativity Drives Engagement
- 2. Extremism Commands Attention
- 3. Out-Group Animosity Captures Clicks
- 4. Moral Emotional Language Magnifies Messages

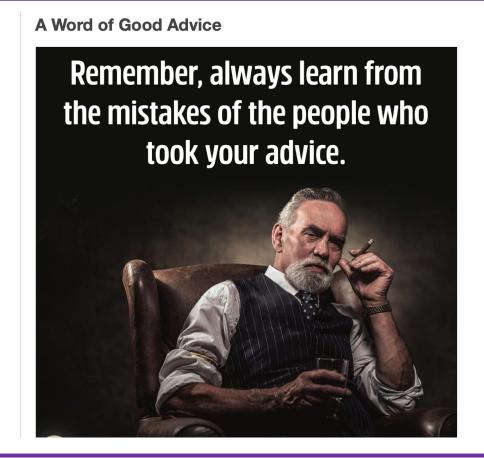
#### Risk – Comic Books!!

Censorship, the Comic Book, and Seduction of the Innocent at 70:

A Roundtable Discussion

In 1954, psychiatrist Fredric Wertham published Seduction of the Innocent: The Influence of Comic Books on Today's Youth, a book that cemented his role as America's most prominent critic of comic books. At the time, comic books were near the peak of their popularity, with titles like Batman, Superman, and Captain Marvel selling as many as 1.5 million copies per month. The content of those comics was also entirely unregulated. Writing amid a moral panic that Wertham himself helped create, Seduction of the Innocent almost immediately helped spur the formation of the Comics Code Authority, which dramatically reshaped the nation's comic book industry.

#### Risk – Experience – Another Observation



#### One More Scenario On Risk.....

CARLISLE, MA—Planning for his family's Saturday evening flight to Florida, local dad Walter Holbrook suggested arriving at the airport at least 14 hours early, sources confirmed.

"The <u>plane</u> leaves at 6:45 at night, and it takes a little while to park the car and get through security, so we should plan to get there no later than 4:45 a.m.," said Holbrook, adding that it would probably be smart to add an extra "eight to nine hours" to the car commute in case of traffic.

"That should give us more than enough time to print our boarding passes, check in luggage, and get settled at the gate. Then we'll have 10 hours to get food if anyone's hungry."

At press time, Holbrook had reportedly revised the arrival time to 3:45 a.m. "just to be safe."

## Risk Mitigation

#### Risk Mitigation

- Allow Plenty of Time!
- Insurance
  - Life; Auto; Home; Health; Umbrella
  - Cancer; Extended Warranty
  - Long Term Care
- Previous Experience
- Use of Critical Thinking
- Sports Instant Replay But!
- Diet & Nutrition

- Take Your Time Avoid Urgent
- Decision Journal Maintenance
- Risk Assessment
- Pre-mortem
- Chesterton's Fence
- Moderation
- Trust Mechanisms
  - Credit Card; Institutions
- The Arts: Music

## Things they should teach in school but don't... brought to you by... LOGIC

1. https://twitter.com/realpeteyb123/status/1624771766701678593?s=51&t=R-SiVpm0z268IxPodeu6Hg

- 1. Real Nutrition
- 2. First Aid
- 3. Mastery of Negotiations
- 4. Block Manipulation & Influence
- 5. Basic home repairs
- 6. Calisthenics
- 7. Learn another language
- 8. Communication Skills
- 9. How to cook

#### Trust

https://www.wsj.com/articles/what-gets-lost-when-you-rescue-markets-d5e4bc32

#### **Last Word**

The only element that kept people from being terrified of each other was trust -- the moment it was lost, people became nightmares to each other.

-R.K. Narayan

### Edge - Examples

- Holmes & Watson
- Holmes and Moriarty
- A.C. Doyle & Copy-Cats
- Time Zones
- Night/Day
- Husband/Wife
- Rational/Irrational Numbers
- Weather Front

- Political
  - Election Day
  - Jan 20, every 4 years
  - Jan 3, every 2 years
- Physician/Patient
- Neighbors
- Calendar
  - New Years' Eve/Day
  - Preceding/Gregorian

## Outcomes

#### Outcome

Bad Process -Bad Process – **Good Outcome Bad Outcome** Good Process -Good Process – **Good Outcome Bad Outcome** 

#### Outcome – Journal

- Financial
- Mental/Cognitive
  - Exercise; Continued Learning; Nutritional
- Spiritual
- Physical
  - Medical PCP; Exercise; Hearing; Nutritional
- Travel -
  - Locations; Restaurants; Attractions

## Tools & Resources

#### A Few Tools

- Planning Calendar WORD Table or Excel Table over Decades
- Journals By Domain? Other?
- Life Objectives Inventory (A Bucket List?)
- Back/Forward Azimuth
- Decluttering!
- Estate Planning Documents

#### An (Interesting) Observation

https://betterletter.substack.com/p/dont-be-stupid?

In loser's games, like investing, not being stupid matters more than being smart. Smart gets neutralized by other smart people.

Stupid does not.

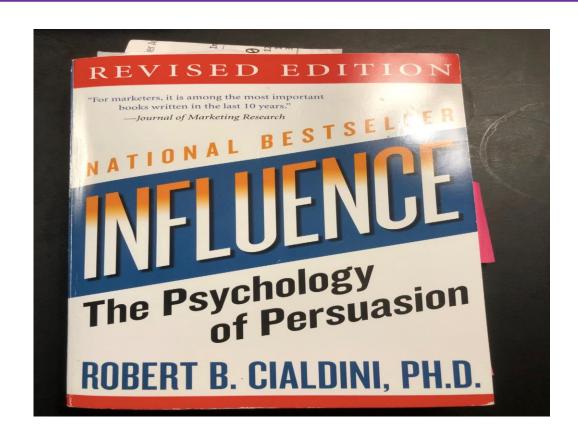
Bob Seawright Newsletter Thursday March 30, 2023

#### Physical – Nutrition, Hydration, Exercise

- Mobility
- Balance
- Dexterity
- Strength
- Vision
- Dental
- Avoid the Rage Cage
- Avoid Smoking (More during our Risk discussions)

#### Mental – Influence (Cialdini 1984, 1994, 2007)

- Reciprocation
- Commitment & Consistency
- Social Proof
- Liking
- Authority
- Scarcity



**Good** Process Can End In a **Bad** Outcome

#### Decision Making Framework

**Bad** Process Can End In a **Good** Outcome

# Role Stack Son/1stBorn RC

RC
Brother
Student
Trap Boy
M&S
Bank Teller
Bar Tender

Steward

Soldier

Father

Husband

BankofPop

Man

#### <u>Filter</u> Stack

Visual Audio Touch Olfactory Taste Personality

#### **Objectives**

Company Place Time

Emotion

#### <u>Domain</u> Stack

Physical Mental Spiritual

<u>Financial</u>

Political Cultural

#### <u>Maker</u> Stack

Individual Family Friends

Social Group

HOA City

County

State

National

#### Cognitive Bias Stack \*\*

Anchors Framing

Availability

Recency

Confirmation

Regression2Mean

FOMO

FOBO

**Loss Aversion** 

7 Cardinal Sins

The Limiting Factor – <u>Time</u>

"Life is a sum of all your choices." Albert Camus

"You cannot go back and change the beginning, but you can start where you are and change the ending." C S Lewis

#### Risk Mitigation Stack

37% Heuristic

5W+H

Back2Basics

Family/Friends

Goals/Objectives

TCOO

**Trust Mechanisms** 

#### **Patience**

7 Cardinal Virtues

\*\*Wikipedia: 188 listed AKA Risk

Responsibility – Authority – Accountability – Risk

**Short Term** 

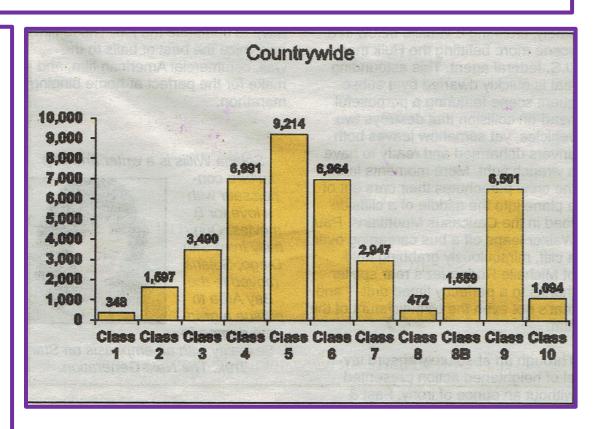
**Long Term** 

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# Concept Introduction – Rating Scale, Risk, Risk Mitigation, Trust Mechanism

- Rincon Valley Fire Department
  - Achieved Class 2 Rating Recently
  - Provided by Insurance Services
     Office (ISO) for Ins Co's (FSRS)
  - Ins Co's leverage for Home Rates
  - Follow Natl Fire Prot Assn Stnds
- Risk: Home Fires
- Mitigation: Fire Dept & Home Insurance
- Trust Mechanism: ISO & NFPA



### Concept Introduction – Rating Scale

Rating	"Lewis Class"	<b>Objective Criteria</b>
5		
4		
3		
2		
1		
0		

### Rating Scale – Evaluation Tool

Rating	Outside Expert	Me
5		
4		
3		
2		
1		
0		

## Planning Template

<u>Year</u>	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
D4 ()											
P1 (age) P2											
C1											
C2											
C3											
D1											
College C1											
College C2											
College C3											
Health Ins											
Vision Ins											
Dental Ins											
Life Ins (1)											
Life Ins (1)											
Life iii5 (2)											
SS P1											
SS P2											
RMD											
RMD											
Goal 1											
Goal 2											
Goal 3											
Goal 4											
Acct 1											
Acct 2											
Acct 3											
Acct 4											

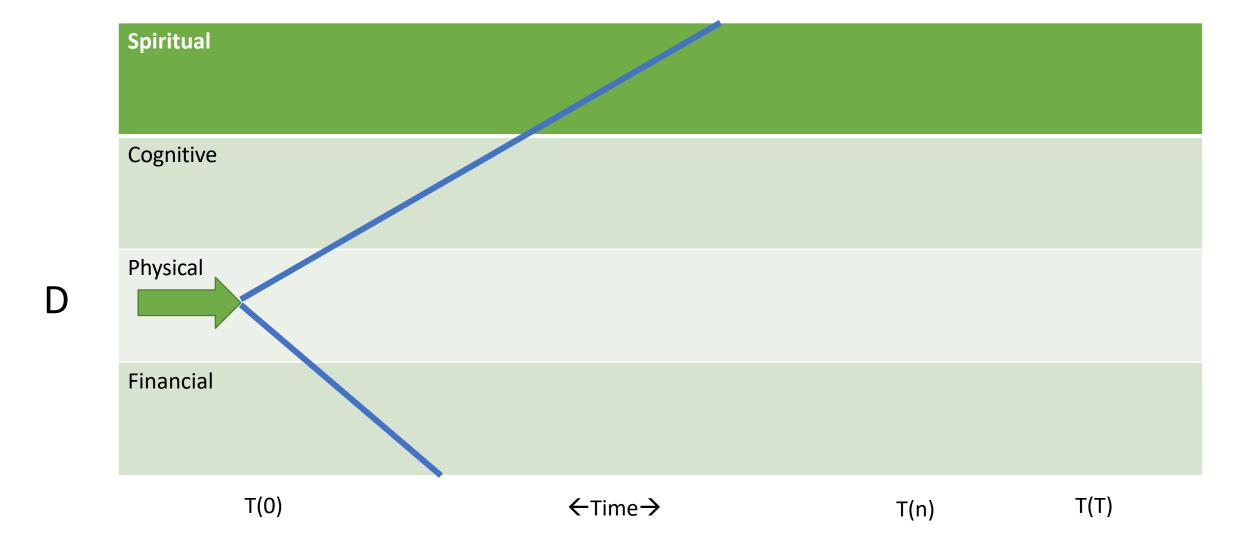
### Planning Tool – Preparation/Transition Phase

Sub System Degradation and/or Failure

Loss of	Action	Support
Sight		
Hearing		
Touch		
Smell		
Taste		
Mobility: Pedestrian; Auto		
Strength		
Cognitive: Legal; Health; Financial		
Daily Functions x6 Balance		

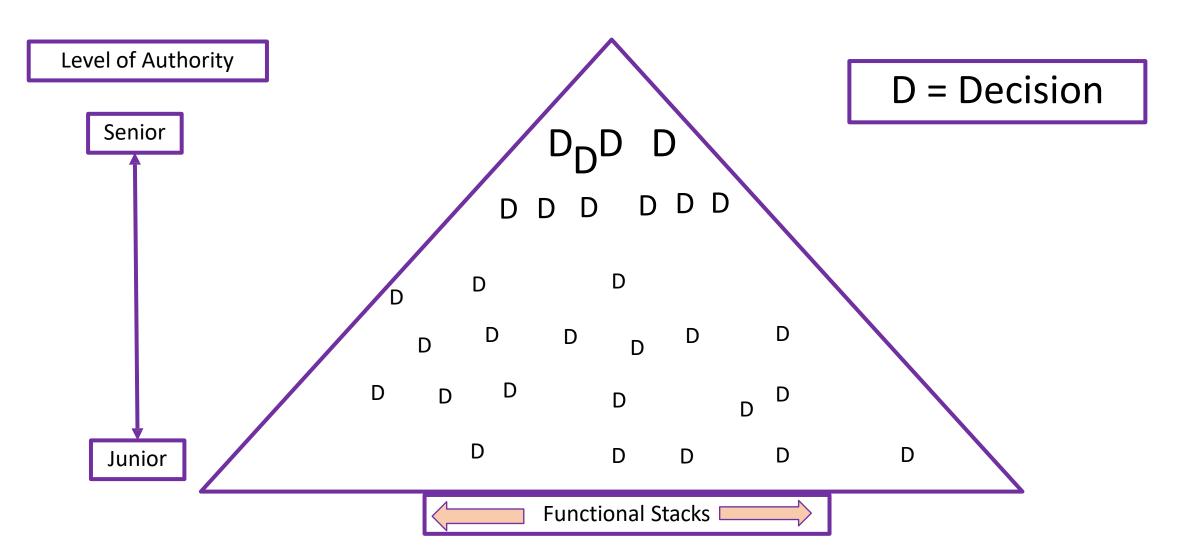
# Decision Architecture Over Time

#### Decision Architecture – Domains/Time



## Decision Architecture Hierarchy—Role

#### Decision Architecture – Hierarchy–Role

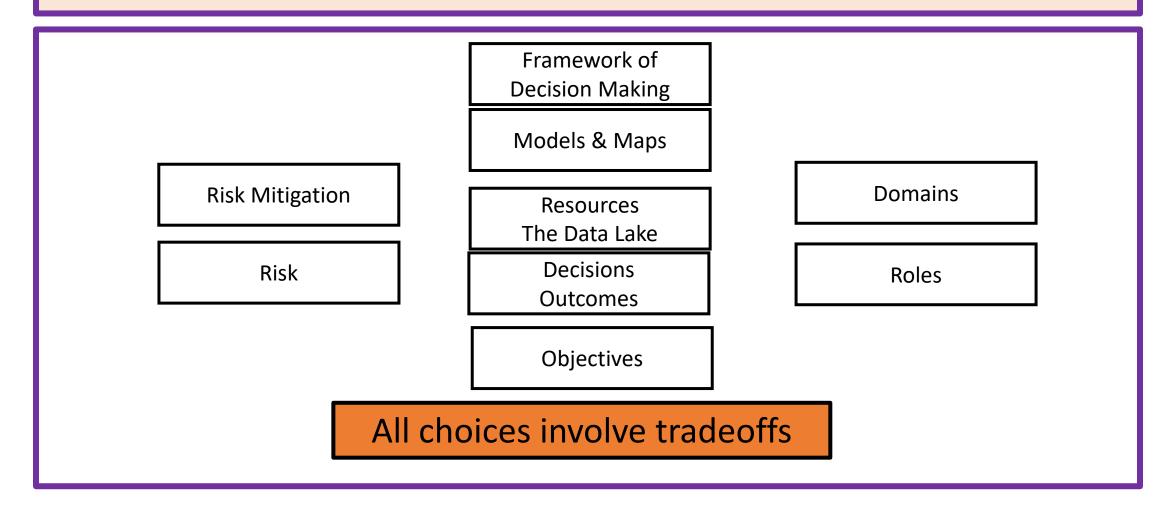


#### Some Resources

- Daniel Kahneman: Thinking, Fast & Slow
- Richard Thaler & Cass Sunstein: Nudge
- Robert B Chialdini, Ph.D.: Influence The Psychology of Persuasion
- Annie Duke: Thinking In Bets
- Hans Rosling: Factfulness
- Jean Paul Zogby: The Power of Time
- Karen Kingston: Clear Your Clutter with Feng Shui
- Michael LeGault: Th!nk
- Daniel Pink: When \*
- Ben Heirs: Professional Decision Thinker
- John Wooden: They Call Me Coach
- Richard E. Neustadt: Thinking In Time
- Barry Schwartz: The Paradox of Choice \*
- Mikael Krogerus: The Decision Book (50 Models)
- Dan Ariely: Predictably Irrational
- Patrick Lencioni: Series
- Movie: Other Peoples Money \*
- Movie: Dead Poets Society \*

#### Decision Making In Life – A Calculus

The Father Sarducci Version



... Last Scene of All ...

Sans Teeth
Sans Eyes
Sans Taste
Sans Everything

Thank you all!