FAQ: Parking on the NOVA Annandale Campus

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I am a senior citizen. Do I have to pay for parking at NOVA?

Generally, **YES**. However, senior citizens who have enrolled for NOVA classes (not LLI classes on the NOVA campus) through the Senior Citizen Tuition Waiver process may order a student parking permit online or at the Campus Parking Services office at no charge 48 hours after enrolling.

Where can I park on campus?

Campus parking designations are determined by the type of permit you have. There are two types of parking: Student Hourly and Pay Parking (formerly "B" lots) and Faculty & Staff Parking (formerly "A" lots). Prior to 3:45 p.m. on weekdays, visitors (e.g., LLI/NOVA members) and non-permit holders must use the hourly rate garage.

[Map of NOVA, Annandale Campus](#)

Note: Parking on the Annandale campus is often free (i.e., parking is not enforced) at the beginning of each semester (e.g., early September and early January). NOVA normally has signs posted in the parking lot regarding free parking during these periods, and our website will have a notice posted.

How much does parking cost at NOVA?

Visitor parking is $2.50 an hour.

What are my parking options at NOVA as a visitor?

Visitors may park in the visitor's garage for an hourly rate of $2.50. Visitors mayutilize NOVA's hourly pay stations or the Passport Mobile Pay to park prior to3:45 p.m. on weekdays.

What Are Annandale Campus Parking Garage Procedures?

NOVA has updated the parking garage procedures effective September 9, 2023, to be cashless for pay parking. NOVA utilizes a pay in advance parking system, now based on your car license plate. After you park your car, you will pay in advance at a pay station in the garage or by using a smartphone and the Passport Parking App.

- **What is the price of parking?**

  The parking price is: $2.50 per hour - $10.00 daily max. Parking is FREE after 3:45 pm in the garage! PLEASE BE AWARE that campus Parking Enforcement will issue a $25 ticket for non-payment or overstaying your time!

- **When I Arrive, What Do I Do? - Option 1 - Use Pay Station Kiosks in Garage**

  Enter the garage and find an available space. **Know your car license plate number, you will need it to pay at the kiosk.**

  Go to the Pay Stations located on the 1st, 2nd, and 3rd floors of the garage and follow the instructions on the screen. NOVA has also prepared detailed instructions.

  o **Click Here** for instructions to pay at the Kiosk with credit card.
  o **Click Here** for instructions to pay by Coupon – Step by Step Instruction.
  o **Click Here** for instructions to pay by Coupon – Quick Reference Guide.

- **When I arrive, What Do I Do? - Option 2 - Use Passport Parking Mobile Pay App**

  To avoid walking to and then standing in line to use the Kiosks, use the Passport Parking Mobile Pay (Passport Parking) App. NOVA has also prepared detailed instructions for use of Passport Parking – **Click Here**.

  On your smartphone, download the Passport Parking App from Apple App Store (iPhones), Google Play (Android phones), or from the website

https://ppprk.com/park/ (iPhones and Androids).

- Open the App and sign up.
- Accept Terms and Conditions.
- Select your preferred method for logging into Passport Parking (phone, text, or email).
- Enter the one-time verification code (for the sign-up process) that was sent to your email or via your phone or text message.
- Create a four-digit pin (which you will enter each time you log into the Passport Parking App).

On the "New Session" screen, enter the CampusZone # for NOVA-Annandale campus hourly garage - **462** (if you forget the CampusZone #, it is on the Kiosk machines in the garage).

Add information for your vehicle. Be certain the license plate number is correct because that is how your vehicle will be recognized by campus Parking Enforcement. You may enter more than one vehicle; if so, select the vehicle you are parking. You do not need to enter a "vehicle friendly name" unless you want to.

On the "Length of Stay" screen, select "Choose Stay" to enter the amount of time you want to park (increments of 15 minutes).

Select "Credit/Debit Card" on the "Payment Method" screen and enter your credit card information. This credit card will be used to pay your parking until you remove it or enter information for a different credit card. There is a convenience fee of $0.25 for using Passport Parking.

Confirm all details you've selected.

You'll receive notification on your phone (short horn-honking sound) when your parking is near expiration. If your phone is silenced, you'll see a notification that your parking session is expiring soon, which you may "ignore," "view," or "extend."

If you want to add more time, you may re-enter your session. Select "Active Session" from the menu, then "Session Options" at the bottom of your phone screen and "Extend" to enter the additional time you want or start a "New Session" after the initial session expires. You are not charged an additional convenience fee for adding time.

You will always be able to pull up all your parking history and parking receipts.

I have a disabled parking placard. Where can I park on campus?

Vehicles with valid, DMV issued Handicap plates or placards may park for free in any designated handicap parking space or in any campus permit space located in the "A" or "B" lots or in the parking garage.

Handicapped Permits

- NOVA does not issue handicapped permits. Handicapped permits issued by the Department of Motor Vehicles (DMV) in any State, or the District of Columbia will be honored on campuses.
- Handicapped permits must be valid and used only by the person(s) to whom they were issued.
- The International Symbol of Access is required on all valid handicapped permits and plates.

Who do I contact at NOVA with questions about parking?

If you have any questions or concerns about parking at NOVA, please contact the NOVA Customer Support Office or visit the Campus Parking Services office.

Annandale Campus Parking contact:

NOVA Parking Customer Support
Student Services Building (CA) Room 103
8333 Little River Turnpike
Annandale, VA 22003-3796
Phone: 703-323-3123
Email: parking@nvcc.edu
Additional information for Parking Services can be found here: www.nvcc.edu/parking

How can I appeal or pay for a parking violation?

Customers may appeal and/or pay for a parking violation either online at www.nvcc.edu/parking or in person at any of the Campus Parking Services locations. Appeals must be submitted within 15 calendar days after issuance of the citation.